APPENDIX C : USER RESPONSE FORMS, MOTOROLA AND XYPOINT

PuSHMe Volunteer Log   Test #: MOT04053

Date: 4/25/96	Name:	Balogh, Morgan
Time: Between 2:00 and 6:00 PM	Unit ID:	MO5
	Unit Phone #:	6 12-3 792

Circumstance: You need directions to a supermarket.

Please complete the following. For most questions, you can simply circle a response. For some, you may need to fill in a blank.

1. **Time button PuSHed:** _____   ❏ Check here if unable to PuSH button

2. **Location:** _____

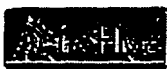|				
3. **Location type:**		Urban	Suburban	Rural
4. **Weather:**	Overcast	Rain	Snow	Clear
5. **Which button did you PuSH?**		EMER	RA	TA
6. **Did the Service Center acknowledge your call?**		Yes	No	
7. **If yes, what time was call acknowledged?**		_____		
8. **When speaking with the Service Center, were you disconnected?**		Yes	No	
9. **If you were disconnected (#8 above), did the call reconnect?**		Yes	No	
10. **What was the quality of the voice communication with the Service Center?**		Clear	Distorted	

FAILED TEST! Check box if the Service Center did not acknowledge the call ___ within 10 minutes.

Comments: _____
_____
_____
_____

PuSHMe Volunteer Log   Test #: SEN04212

Date: 4/18/96   **Name:**   Fallon, Bruce R

Time: Between 7:00 AM and 6:00 PM   **Unit ID:**   **90**

Circumstance: You have broken your leg.
Confirmation: Yes (line 8)

Please complete the following. For most questions, you can simply circle a response. For some, you may need to fill in a blank.

1. **Time button PuSHed:** _____   __Check here if unable to PuSH button

2. **Location:** _____

3. **Location type:**   Urban   Suburban   Rural

4. **Weather:**   Overcast   Rain   Snow   Clear

5. **Which button did you PuSH?**   911   Medical   Auto

6. **Did the LCD display:**   Sending 9 11   Sending Medical   Sending Auto

7. **Did the LCD display:**   Confirm 911   Confirm Medical   Confirm Auto

8. **Which button did you PuSH?**   **Yes**   **No**

9. **Did the LCD display:**   Sending Yes   Sending No

10. **Did the LCD display:**   Yes Received   No Received

11. **Did the LCD display "Disconnecting"?**   **Yes**   **No**

12. **Did the LCD display "PuSHMe"?**   **Yes**   **No**

13. **What time was "PuSHMe" displayed?** _____

FAILED TEST!   Check box if the unit did not register within 5 minutes or if   __
                the LCD display is frozen for 5 minutes.

Comments: _____
_____